



Progetto co-finanziato dall'Unione Europea

FONDO ASILO, MIGRAZIONE E INTEGRAZIONE 2014 – 2020

Obiettivo Specifico L'Asilo - ON 1 - lett c) - Potenziamento del sistema di 1° e 2° accoglienza Avviso Realizzazione di percorsi individuali per l'autonomia socio-economica



MINISTERO DELL'INTERNO

ANCORA 2.0 – CONSOLIDAMENTO E MODELLIZZAZIONE DI INTERVENTI DI COMUNITÀ PER L' AUTONOMIA DEI TITOLARI DI PROTEZIONE INTERNAZIONALE - PROG. 3257 - CUP. C99D19000190007



# L'integrazione dei rifugiati in Italia. Politiche, reti territoriali e legami sociali

## Spunti di riflessione da un'esperienza europea

Convegno finale Ancora 2.0

# INTEGRAZIONI possibile

## Sabato 22 ottobre - ore 9

Viale San Martino, 8 - Parma

ANCORA 2.0



*Emanuela Dal Zotto,  
Università degli Studi di Bologna*

# Il progetto INTEgreat - Stakeholder Partnerships for the Integration of Migrants

EU's Asylum, Migration and Integration Fund - Grant Agreement number: 101038260



Integration Strategy Framework (ISF) innovativo per favorire l'inclusione sociale dei *TCN* (in particolare richiedenti asilo, rifugiati e titolari di protezione sussidiaria) attraverso una *cross-sector stakeholder partnership*

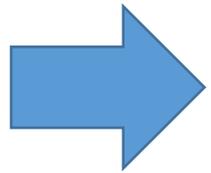
Enti locali, organizzazioni non profit, accademia, società civile e cittadini dei paesi terzi saranno coinvolti nel co-design e nell'implementazione dell'ISF attraverso iniziative pilota in 5 paesi UE: Italia, Spagna, Grecia, Irlanda e Cipro.

4 dimensioni dell'integrazione:

- salute
- lavoro
- formazione&capacity bulding
- coesione sociale

## Partire dai contesti, dall'individuazione degli ostacoli e delle lacune sulla strada per l'integrazione

- 5 national report
- 1 comparative report
- 35 interviste in profondità (15 migrants + 20 stakeholders)



ISF + guidelines

- vocabolario condiviso (integrazione, partecipazione, innovazione)
- gaps and obstacles, best practices, recommendations, checklist

## Ostacoli trasversali

- **Language barriers** remain a significant challenge for migrants' access to services
- **Legal status** is also a barrier in accessing some services
- **Limited social networks** among migrants, particularly among newly arrived migrants and people seeking asylum, act as a barrier to accessing services
- **Bureaucracy/Administrative barriers** affects in several ways migrant's paths toward integrations
- **Lack of information** on services and rights and entitlements to accessing services is a barrier in itself.
- **Discrimination and prejudice** acts as a barrier to accessing services, which has been reported in the area of healthcare as well as employment and education
- **Lack of economic resources** is frequently noted as barrier to accessing services
- **Physical/Social Isolation** experienced in reception centres or camps, sometimes in rural areas or islands, with limited transport options impacts negatively on the access to services (i.e. difficulty in reaching language or training course, medical centres or job)

# health

*My experience was good. If you know how to communicate with people and you also know the language I don't think there is a problem in the health system.*

*There is very little awareness of services out there, also the rights and entitlements to services and definitely a need for more signposting. People need to know how to get a medical card and a GP (family doctor). These are obstacles we're aware of. When it comes to awareness and information, there is also an issue with how to distribute information. Is it getting to the right people? Are we distributing it effectively?*

# training&capacity building, employment

*I went to 9/10 work agencies in order to find a job but I think the service is quite poor: they just sit, look at your CV and then tell you that they will let you know something, but never get back to you.*

*We have all the profiles (people with more basic skills and people much more specialized), but another problem is that many people cannot homologate their degrees here in Spain, and it is very complicated for them. It is a barrier.*

*Companies do not know how to hire people who are not entirely regulated.*

*Many bank branches are not aware of the situation and give them problems. If they don't go to the bank with a social worker, they are often not allowed to open a bank account and, without an account, they cannot access work or housing.*

# social cohesion

*Even if there is no evident problem at territorial level, most of the migrants do not have any relationship with the local population and therefore cannot be considered fully integrated.*

*My community (friends from Morocco in Catalonia) told me about the services. [...] Besides that, I don't have any other reference person. If right now I had a problem related to my process of regularizing my documentation here, I would contact the MigraCode team via Slack. They are the main reference point.*

*I also participated in a three-month voluntary internship at the Court Archives. This has been a very nice experience: I found a lot of friends, I had the chance to speak Italian and learn, and the environment was really welcoming*

*I would like to have also Italian friends, with whom I can speak Italian, but sometimes it is difficult to find the occasions to meet them and to be accepted. I must say that we try very hard to create a contact with the local community, but we often encounter racism and discrimination, especially towards black persons, and the reasons behind it are very difficult for us to understand*

*In fact, in a lot of occasions, migrants are invited to participate in local events but they never enter in a real integration path and continue to socialize just with fellow citizens.*

# comunità e rete al centro

*Local authorities have created a network of volunteers. Each volunteer is in charge of one issue and they share the tasks. One helps them to find a flat, the other helps with the documentation, they can also invite them to leisure activities, etc. In this way, the community is involved in the reception and rejection is avoided. In my opinion it is essential to work at neighborhood and community level, from the base to the top.*

*Integration Working Group*

After its formation in 2007, the initial aim of the IWG was to bring together statutory, non-statutory and voluntary bodies to share information and best practices on working with Limerick's culturally diverse population and providing appropriate responses to the integration needs of migrant and local communities.

Since 2009 the IWG has been responsible for coordinating the development of migrant integration strategies for delivery of services and the implementation of activities that promote the integration of migrants in Limerick City and County.

The IWG endorses the vision in Migrant Integration Strategy: A Blueprint for All of an integrated society in which migrants are facilitated to play a full part in Irish society – a society in which migrants have the opportunities they need to lead full lives; to enjoy the benefits of living in Ireland; and to make a contribution to Irish life and society

# La comunità e la rete oltre l'ostacolo?

- Oltre la fine del progetto?
- Oltre gli ostacoli strutturali?
- Oltre la scarsità delle risorse?
- Oltre discorsi e politiche anti-immigrazione?